

# The Spay and Neuter Clinic of Pinellas County Policy Information



- Payment is due at time of services rendered.
- No held checks or payment plans will be accepted.
- We accept cash and checks only.
- All checks must have the check signer's information imprinted on check and be presented with a valid state I.D. of the check signer. If the check signer is not present then person presenting check must also show valid state ID.
- We do not take out of state checks, temporary or starter checks.
- All pets must be on a leash or in a carrier
- All cats must go home in an individual carrier
- We do not have a return policy. Once the item is purchased it may not be returned. This is by law and for your pet's safety.
- Dogs are required to be current on rabies, dhppc, and bordatella vaccines as well as have a negative heartworm test. We will do these procedures the day of surgery if paperwork is not given proving these procedures have been preformed.
- Cats are required to be current on rabies, and fvrcp vaccines. We will do these procedures the day of surgery if paperwork is not given proving these procedures have been preformed.
- Please let us know if your number or address changes so we may update or files.
- Please inform us if you no longer own a pet that we have previously seen.